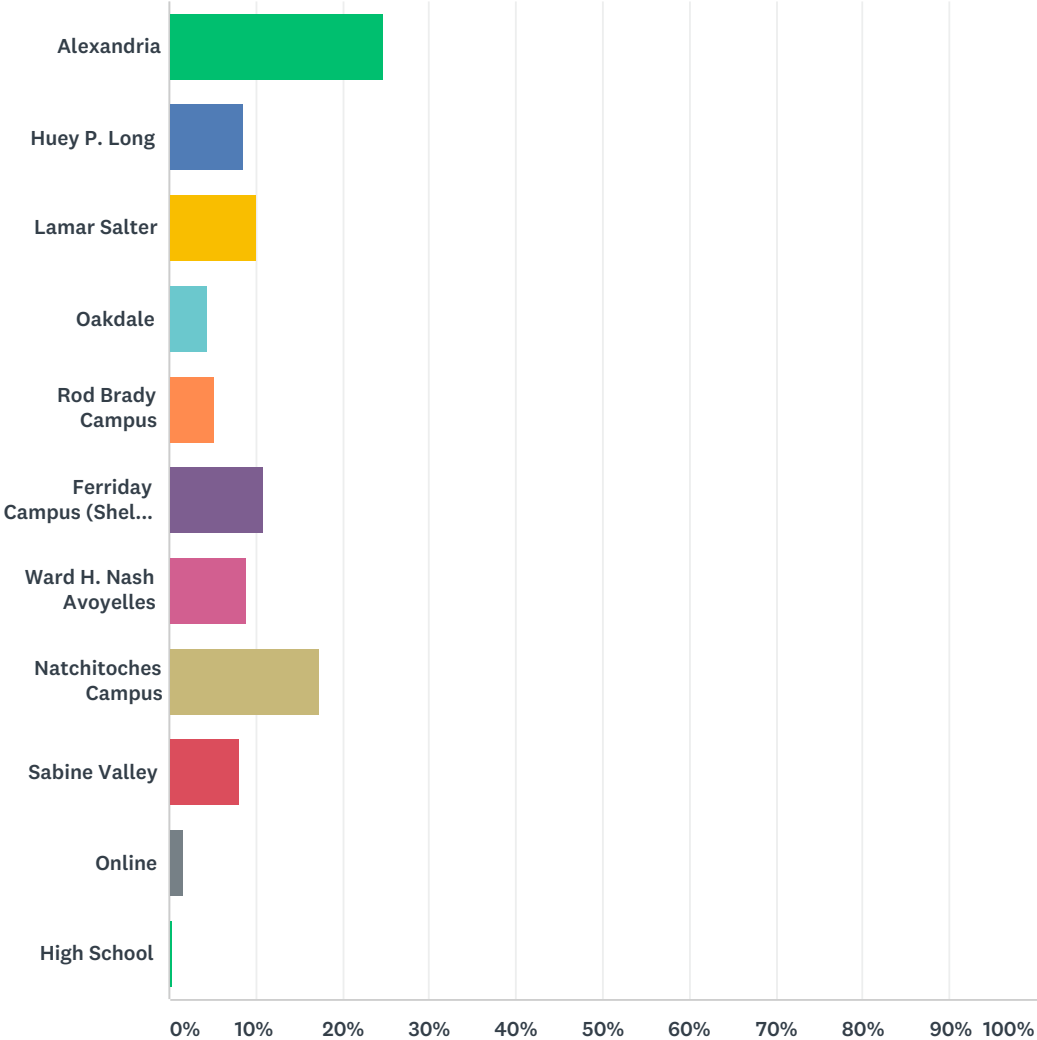


Q1 What is your primary campus?

Answered: 247 Skipped: 1



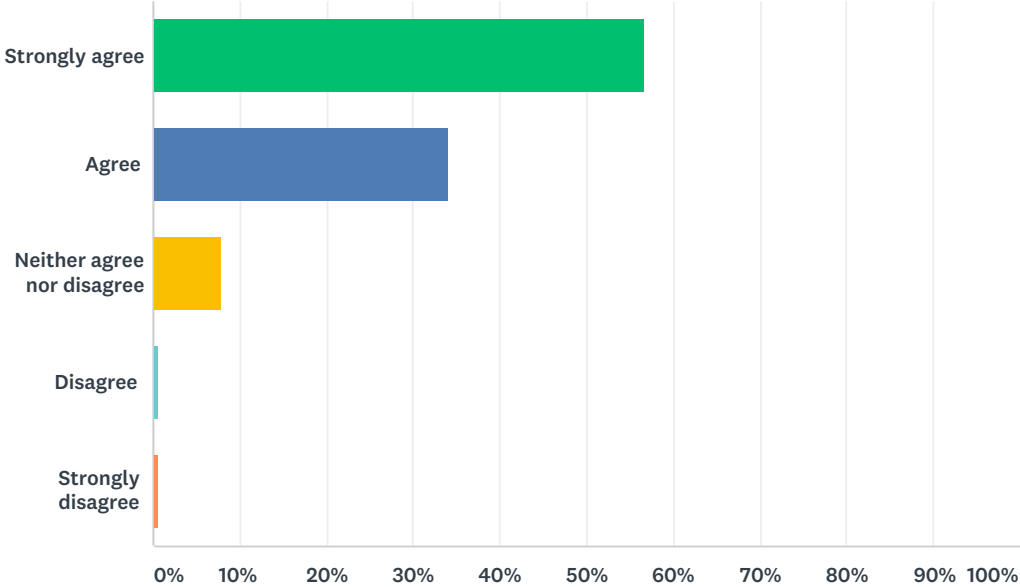
ANSWER CHOICES	RESPONSES	
Alexandria	24.70%	61
Huey P. Long	8.50%	21
Lamar Salter	10.12%	25
Oakdale	4.45%	11
Rod Brady Campus	5.26%	13
Ferriday Campus (Shelby Jackson)	10.93%	27
Ward H. Nash Avoyelles	8.91%	22
Natchitoches Campus	17.41%	43
Sabine Valley	8.10%	20
Online	1.62%	4

CLTCC Student Services Survey

High School	0.40%	1
TOTAL		247

Q2 The campus community is welcoming to students.

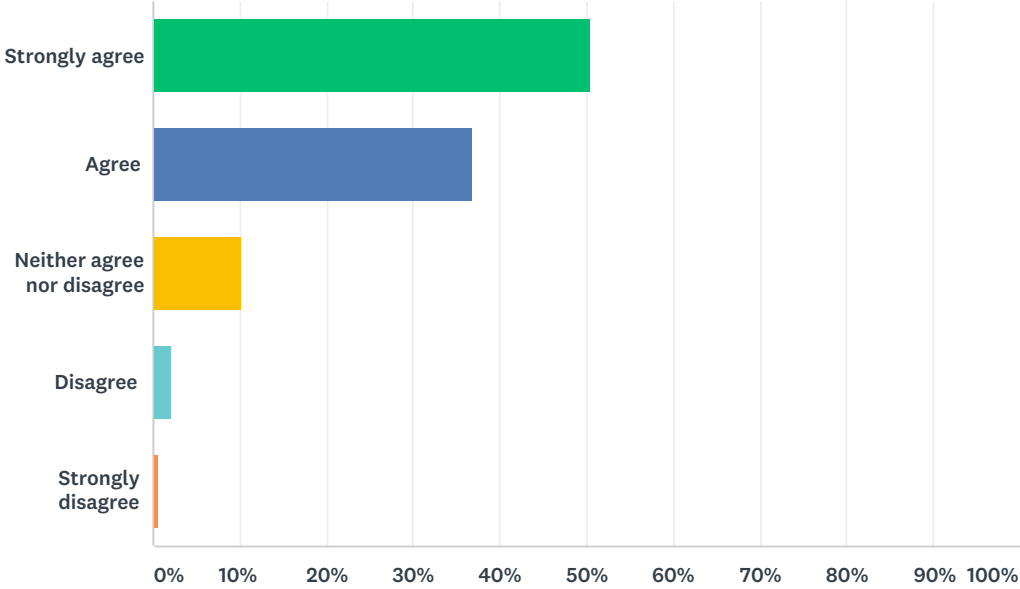
Answered: 150 Skipped: 98



ANSWER CHOICES	RESPONSES	
Strongly agree	56.67%	85
Agree	34.00%	51
Neither agree nor disagree	8.00%	12
Disagree	0.67%	1
Strongly disagree	0.67%	1
TOTAL		150

Q3 I feel safe on campus.

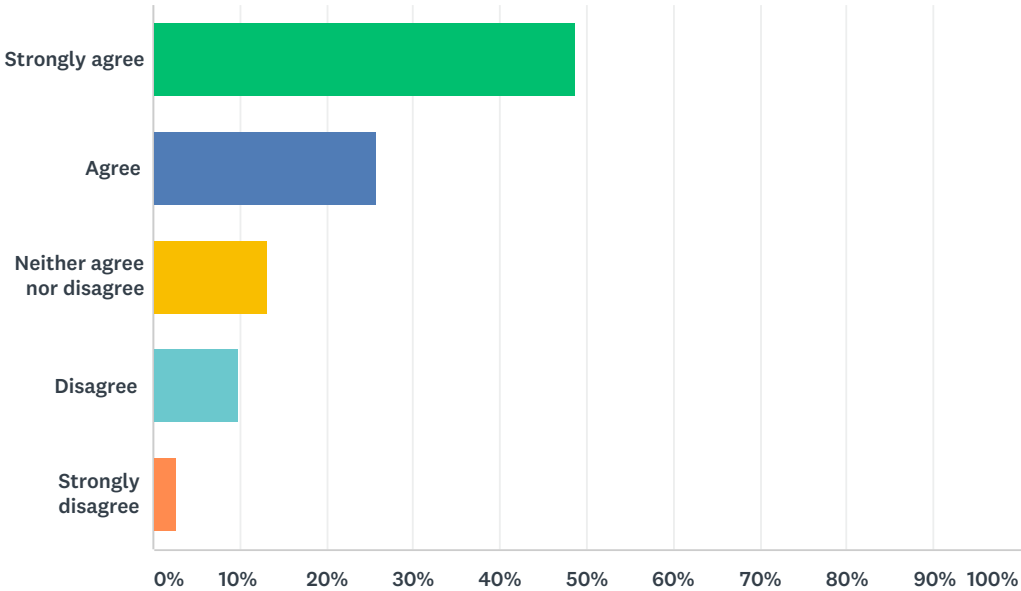
Answered: 147 Skipped: 101



ANSWER CHOICES	RESPONSES	
Strongly agree	50.34%	74
Agree	36.73%	54
Neither agree nor disagree	10.20%	15
Disagree	2.04%	3
Strongly disagree	0.68%	1
TOTAL		147

Q4 When I have questions, it is easy to get answers or the information that I need from CLTCC staff members.

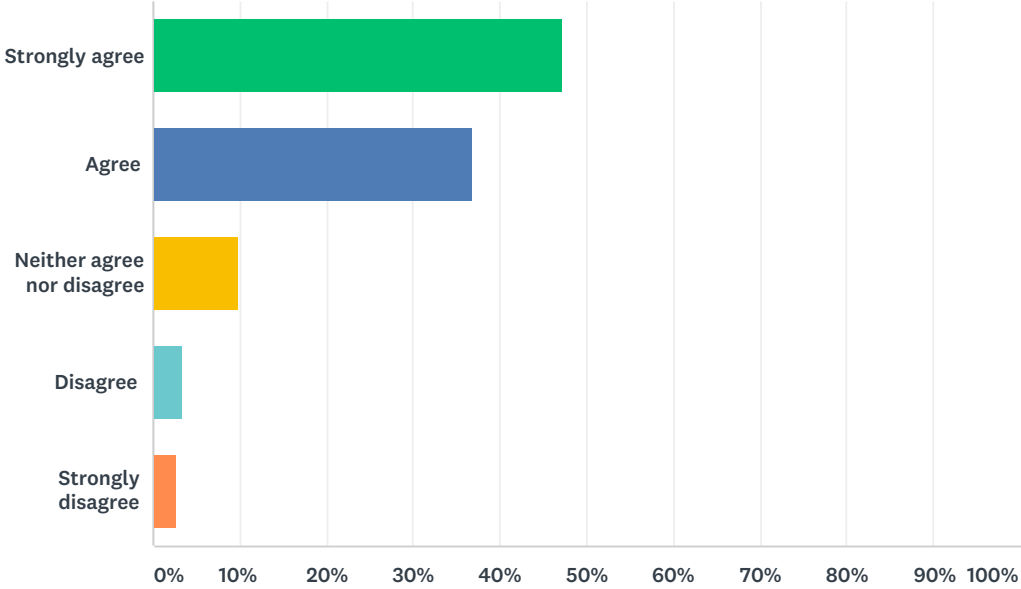
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	48.68%	74
Agree	25.66%	39
Neither agree nor disagree	13.16%	20
Disagree	9.87%	15
Strongly disagree	2.63%	4
TOTAL		152

Q5 Student services are conveniently located and easy to get to.

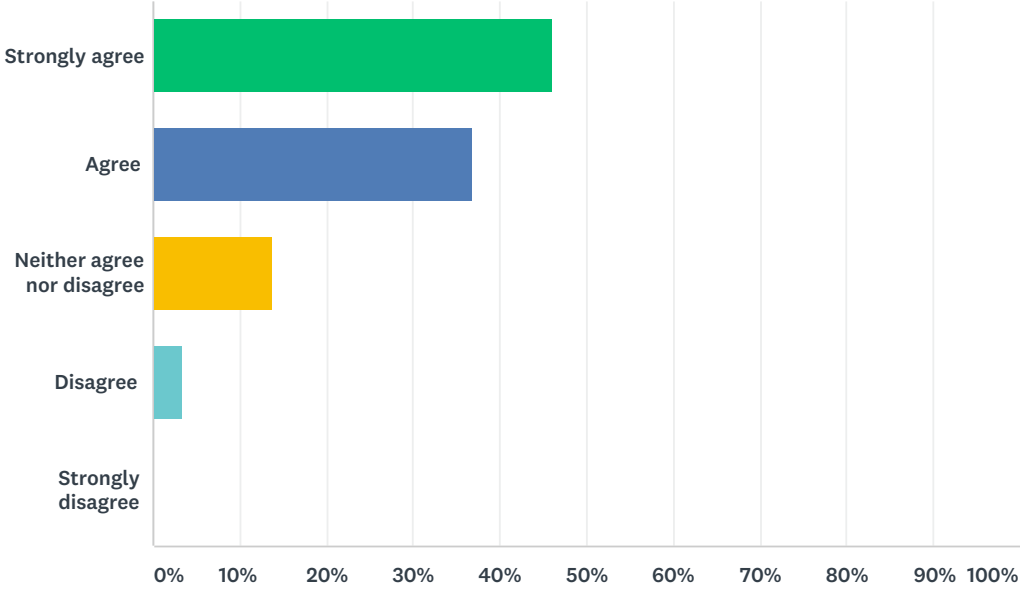
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	47.37%	72
Agree	36.84%	56
Neither agree nor disagree	9.87%	15
Disagree	3.29%	5
Strongly disagree	2.63%	4
TOTAL		152

Q6 Student services office hours are convenient.

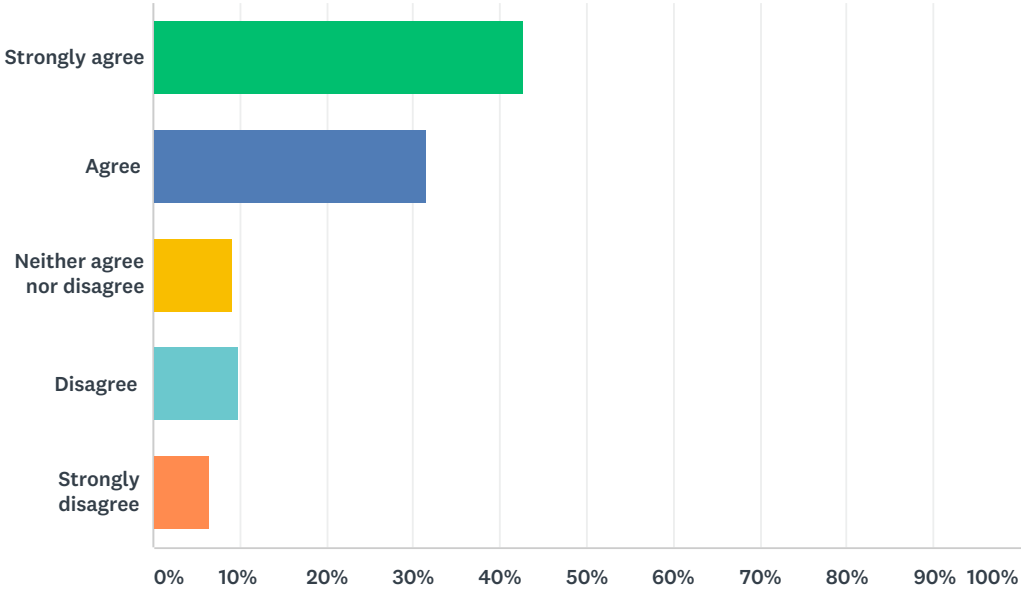
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	46.05%	70
Agree	36.84%	56
Neither agree nor disagree	13.82%	21
Disagree	3.29%	5
Strongly disagree	0.00%	0
TOTAL		152

Q7 I am able to resolve any problems I experience at CLTCC in a timely manner.

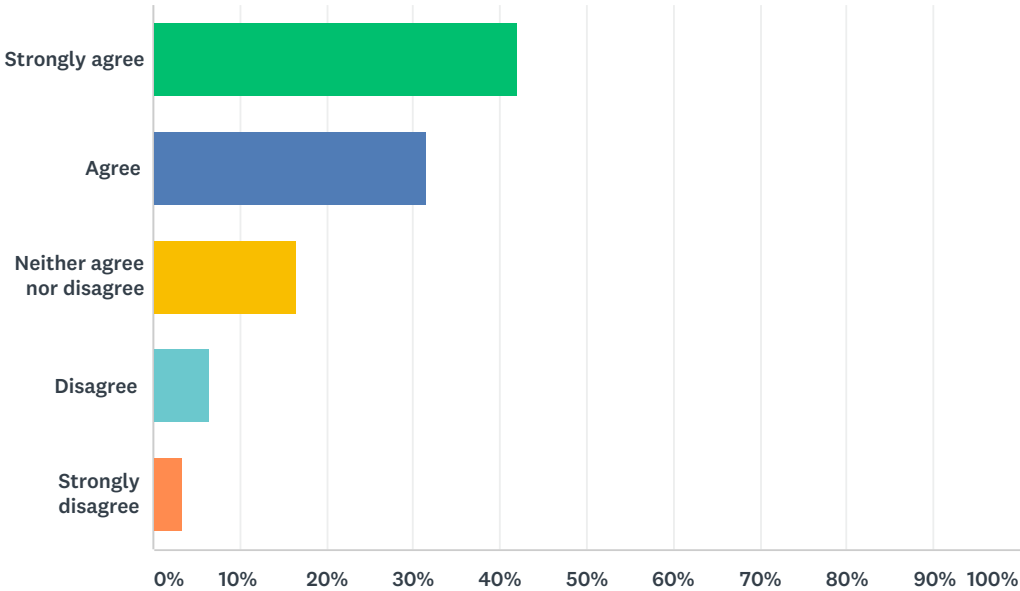
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	42.76%	65
Agree	31.58%	48
Neither agree nor disagree	9.21%	14
Disagree	9.87%	15
Strongly disagree	6.58%	10
TOTAL		152

Q8 There are appropriate channels at CLTCC for expressing student complaints and concerns.

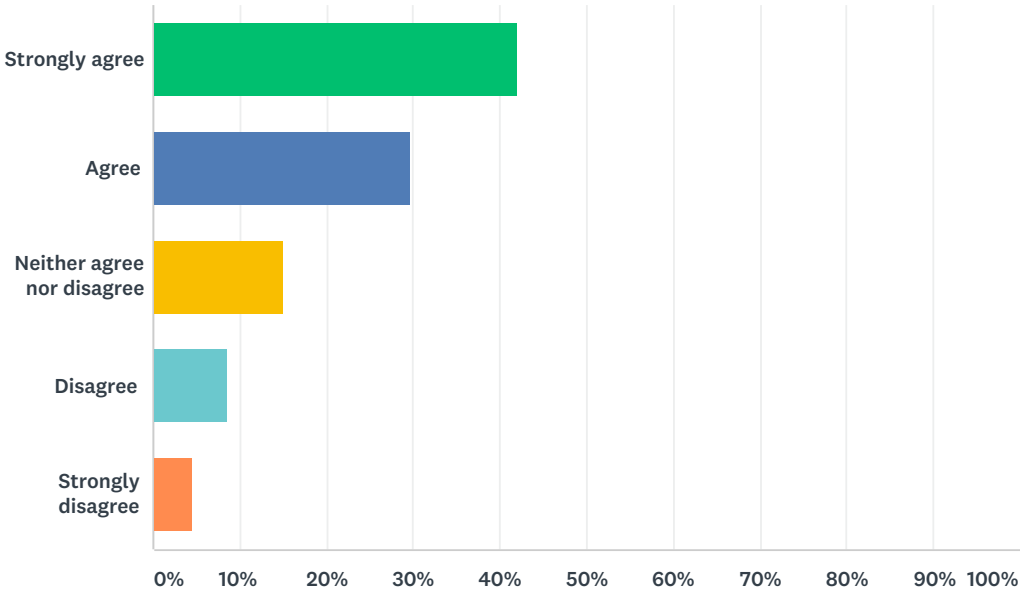
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	42.11%	64
Agree	31.58%	48
Neither agree nor disagree	16.45%	25
Disagree	6.58%	10
Strongly disagree	3.29%	5
TOTAL		152

Q9 I typically get clear and direct answers when seeking information that I need on campus.

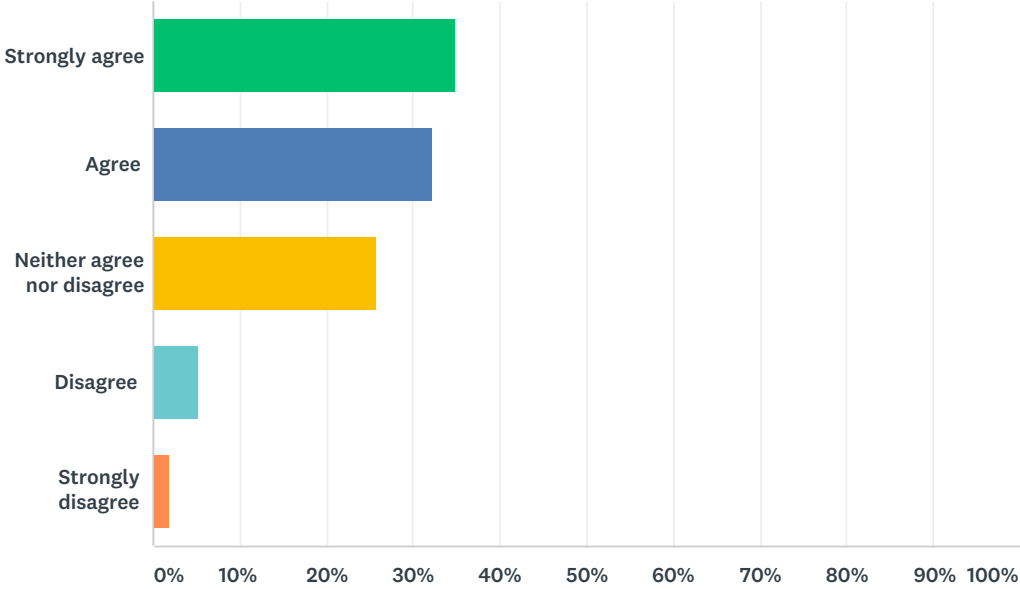
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	42.11%	64
Agree	29.61%	45
Neither agree nor disagree	15.13%	23
Disagree	8.55%	13
Strongly disagree	4.61%	7
TOTAL		152

Q10 Student disciplinary procedures are fair.

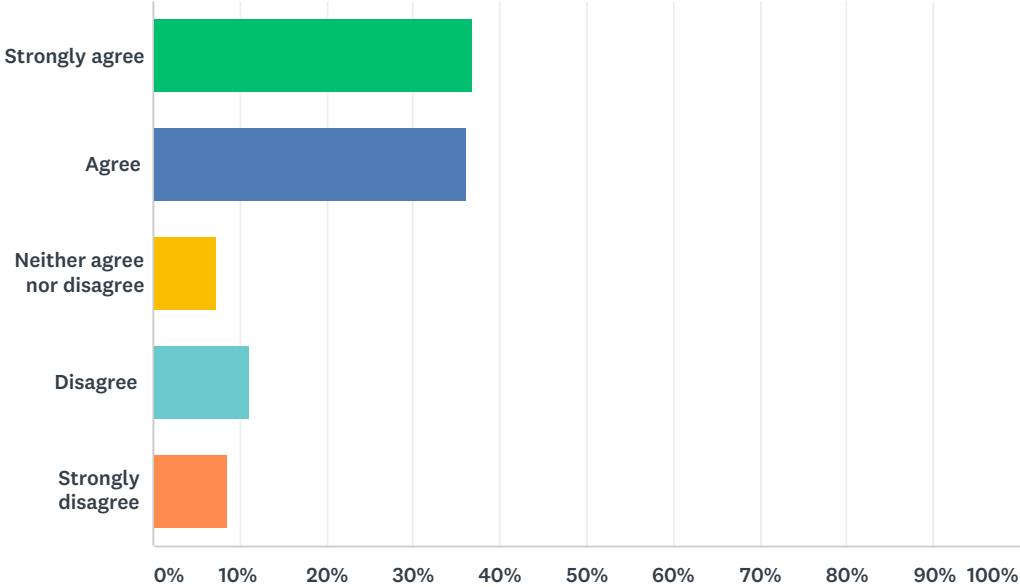
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	34.87%	53
Agree	32.24%	49
Neither agree nor disagree	25.66%	39
Disagree	5.26%	8
Strongly disagree	1.97%	3
TOTAL		152

Q11 I am satisfied with parking on campus?

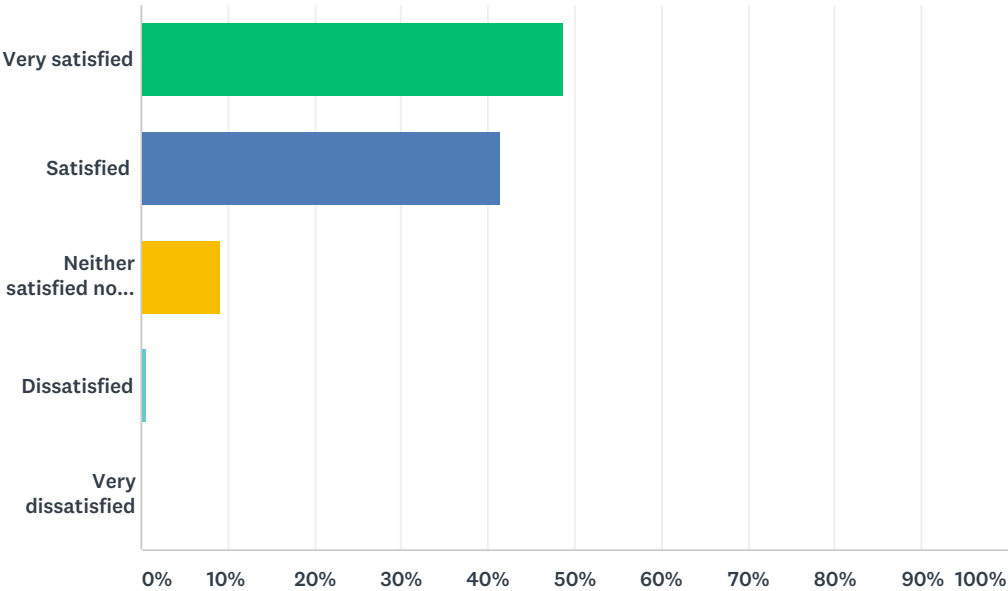
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	36.84%	56
Agree	36.18%	55
Neither agree nor disagree	7.24%	11
Disagree	11.18%	17
Strongly disagree	8.55%	13
TOTAL		152

Q12 How satisfied you are with CLTCC’s application and admissions process?

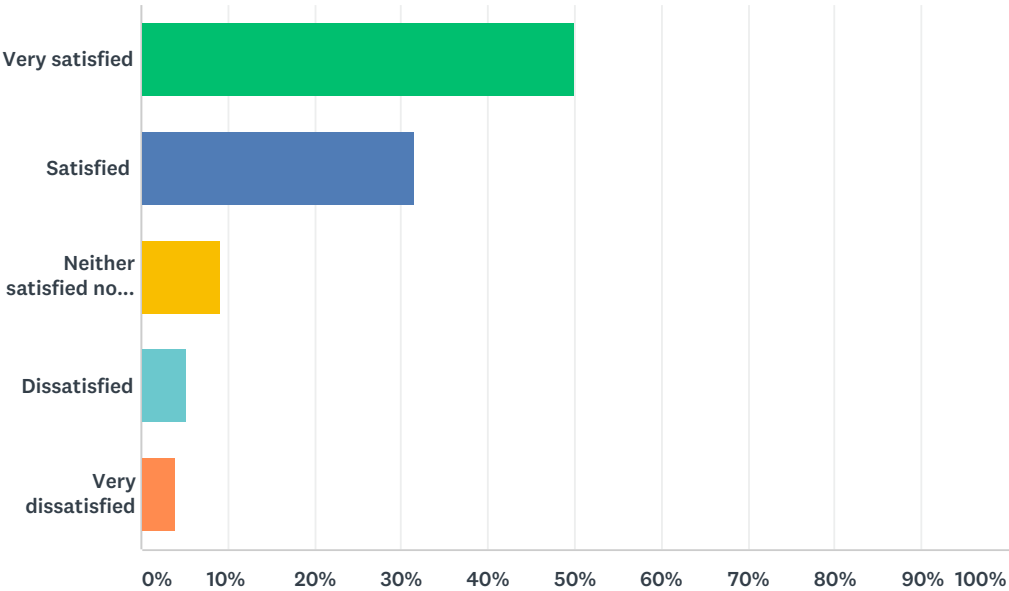
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	48.68%	74
Satisfied	41.45%	63
Neither satisfied nor dissatisfied	9.21%	14
Dissatisfied	0.66%	1
Very dissatisfied	0.00%	0
TOTAL		152

Q13 Please tell us how satisfied you are with the following: - Quality of academic courses in your major.

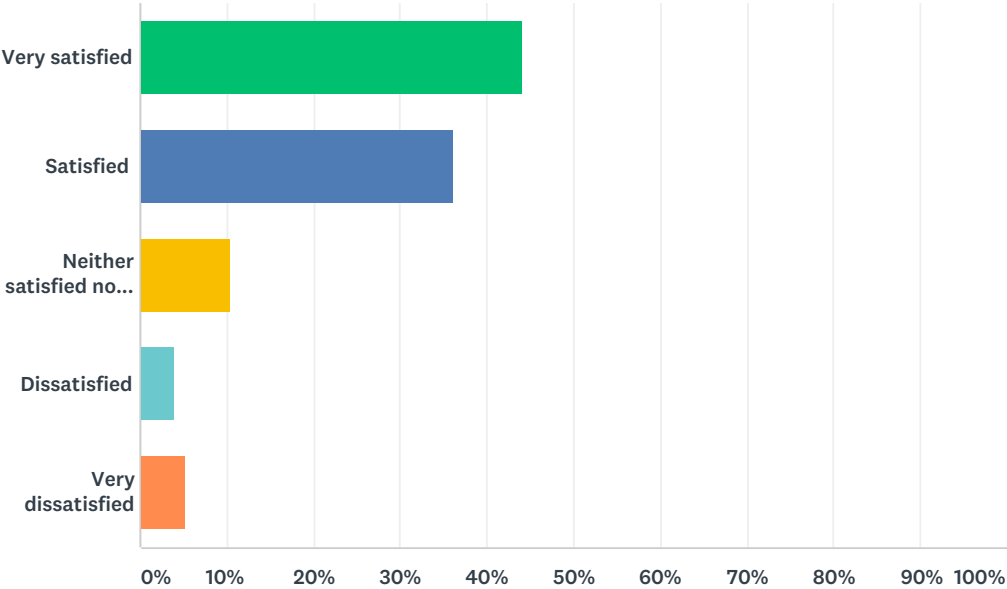
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	50.00%	76
Satisfied	31.58%	48
Neither satisfied nor dissatisfied	9.21%	14
Dissatisfied	5.26%	8
Very dissatisfied	3.95%	6
TOTAL		152

Q14 Please tell us how satisfied you are with the following: - Availability of faculty.

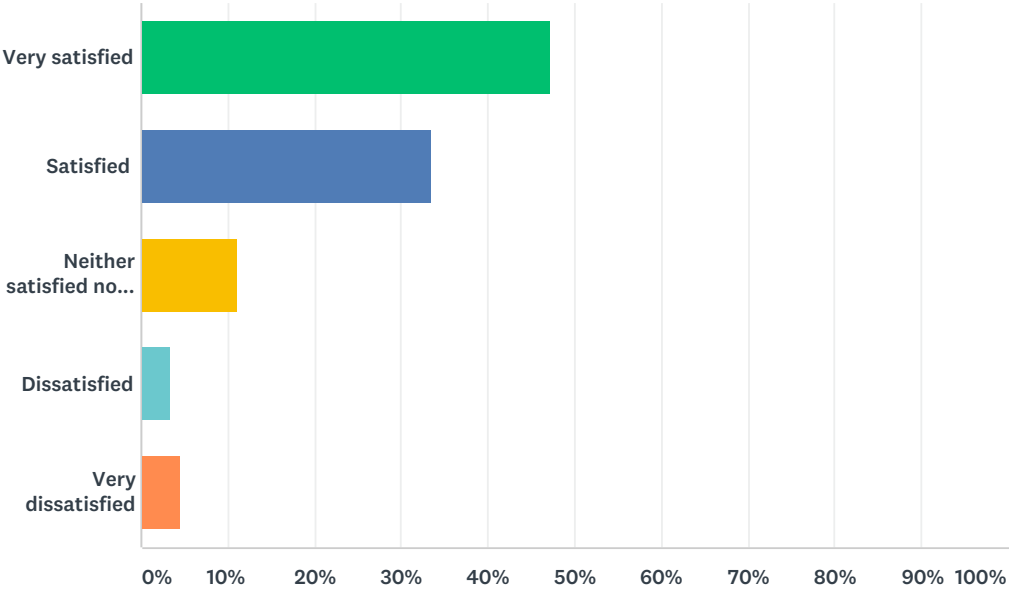
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	44.08%	67
Satisfied	36.18%	55
Neither satisfied nor dissatisfied	10.53%	16
Dissatisfied	3.95%	6
Very dissatisfied	5.26%	8
TOTAL		152

Q15 Please tell us how satisfied you are with the following: - Quality of academic advising received from your primary advisor.

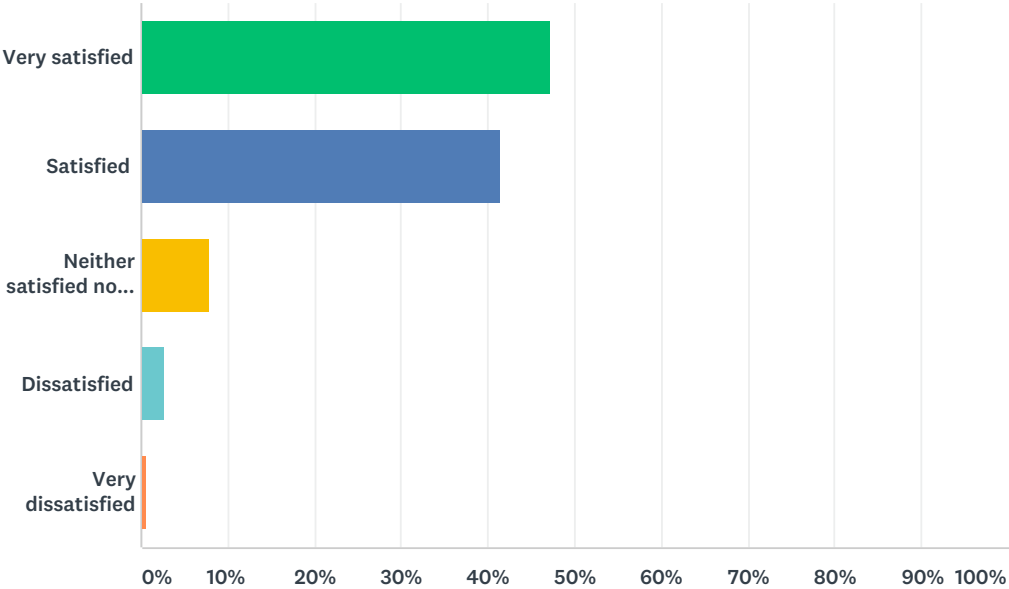
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	47.37%	72
Satisfied	33.55%	51
Neither satisfied nor dissatisfied	11.18%	17
Dissatisfied	3.29%	5
Very dissatisfied	4.61%	7
TOTAL		152

Q16 Please tell us how satisfied you are with the following: - Process of registering for classes.

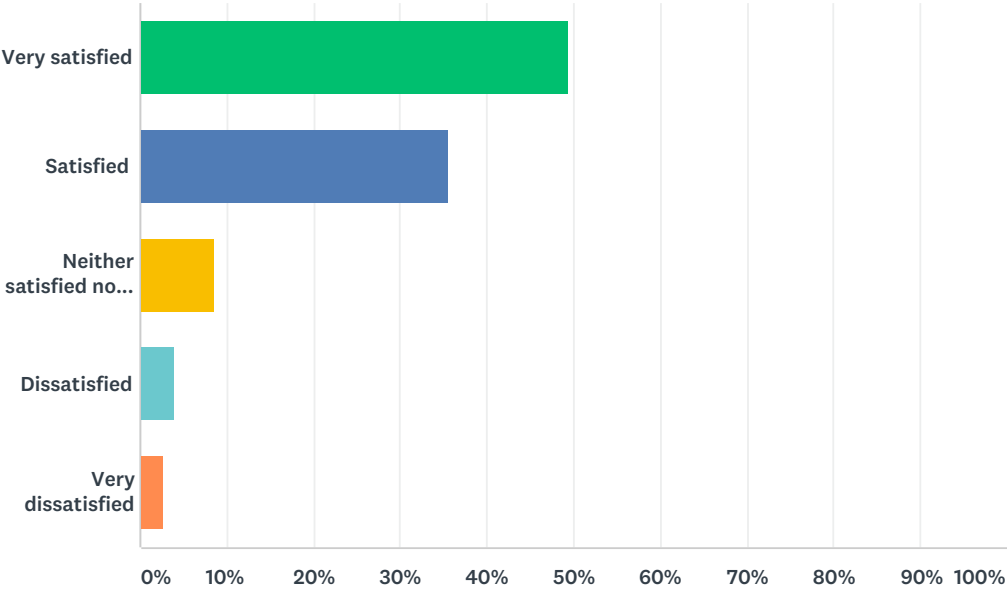
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	47.37%	72
Satisfied	41.45%	63
Neither satisfied nor dissatisfied	7.89%	12
Dissatisfied	2.63%	4
Very dissatisfied	0.66%	1
TOTAL		152

Q17 Please tell us how satisfied you are with the following: - Availability of classes to make progress towards completion of your program

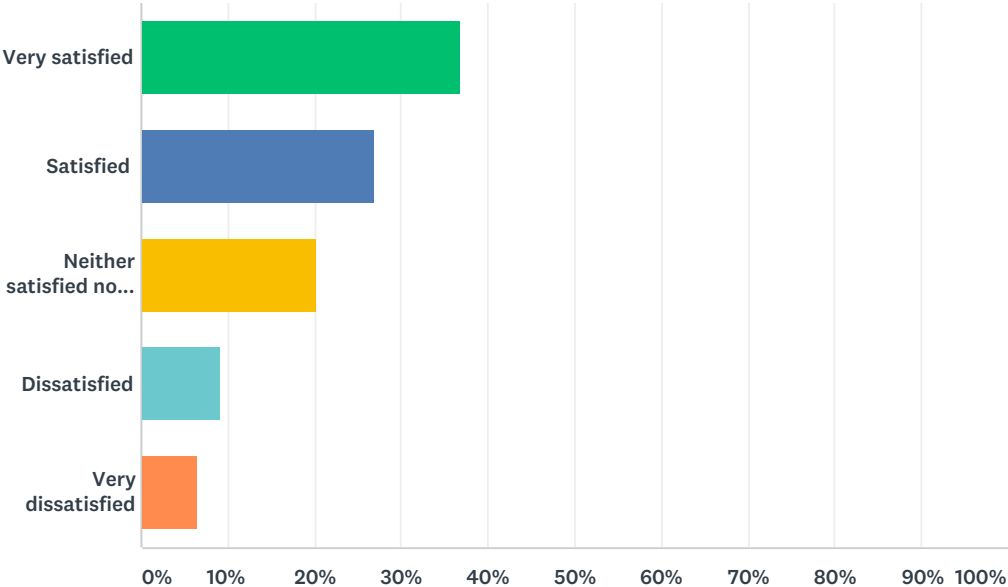
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	49.34%	75
Satisfied	35.53%	54
Neither satisfied nor dissatisfied	8.55%	13
Dissatisfied	3.95%	6
Very dissatisfied	2.63%	4
TOTAL		152

Q18 Please rate your overall experience with the following office during the past academic year: - Financial Aid Office.

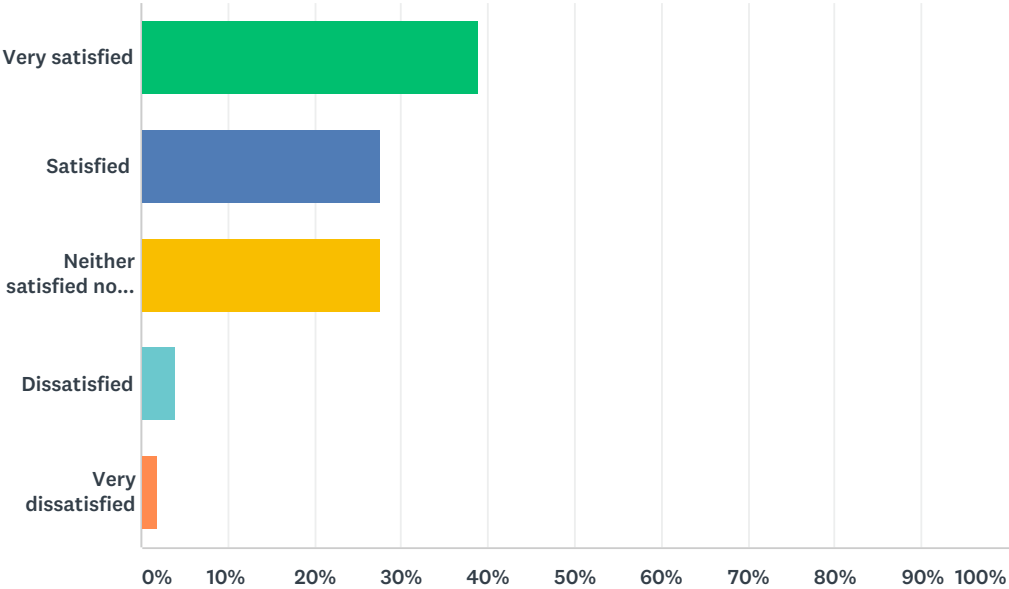
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	36.84%	56
Satisfied	26.97%	41
Neither satisfied nor dissatisfied	20.39%	31
Dissatisfied	9.21%	14
Very dissatisfied	6.58%	10
TOTAL		152

Q19 Please rate your overall experience with the following office during the past academic year: - Student Activities.

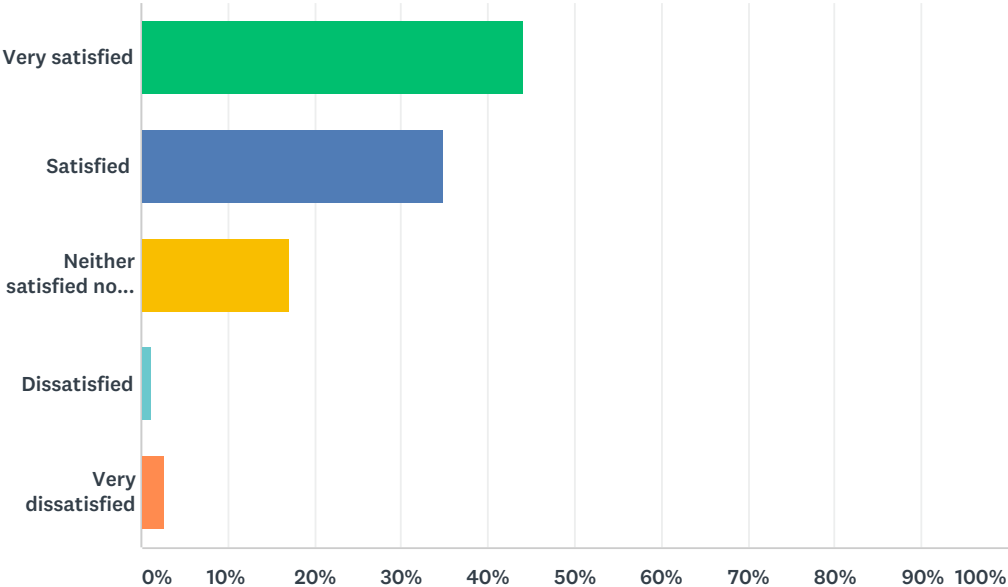
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	38.82%	59
Satisfied	27.63%	42
Neither satisfied nor dissatisfied	27.63%	42
Dissatisfied	3.95%	6
Very dissatisfied	1.97%	3
TOTAL		152

Q20 Please rate your overall experience with the following office during the past academic year: - Registrar.

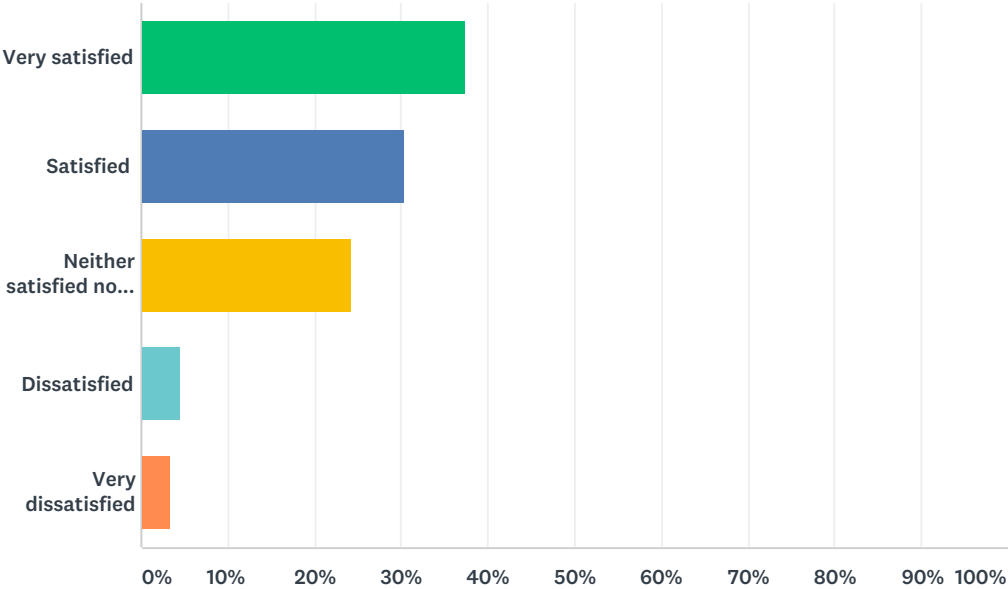
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	44.08%	67
Satisfied	34.87%	53
Neither satisfied nor dissatisfied	17.11%	26
Dissatisfied	1.32%	2
Very dissatisfied	2.63%	4
TOTAL		152

Q21 Please rate your overall experience with the following office during the past academic year: - Student Billing/Cashiers.

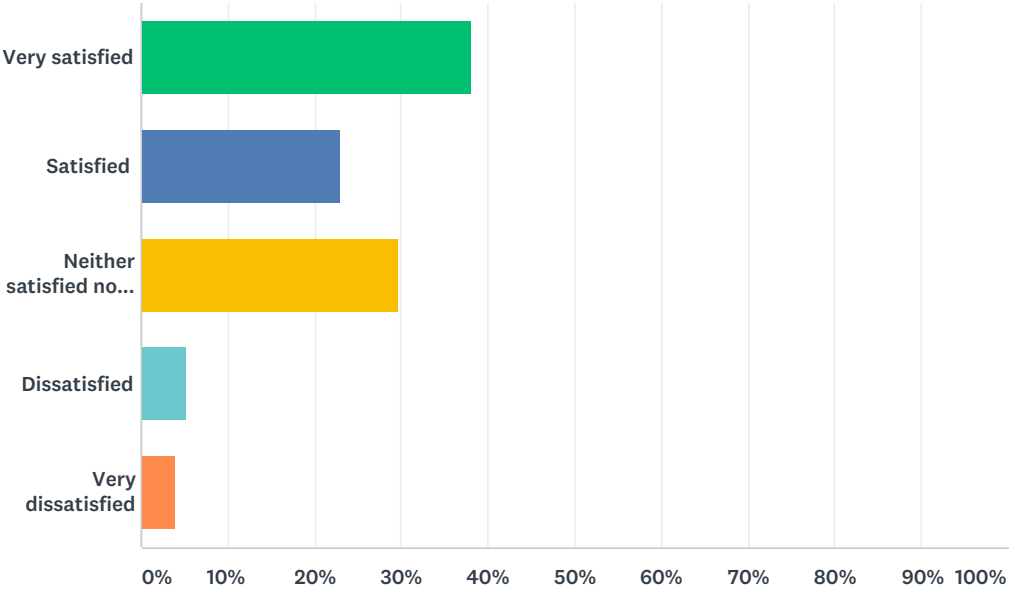
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	37.50%	57
Satisfied	30.26%	46
Neither satisfied nor dissatisfied	24.34%	37
Dissatisfied	4.61%	7
Very dissatisfied	3.29%	5
TOTAL		152

Q22 Please rate the quality of the following at CLTCC: - Library services (library instruction, reference, circulation services, etc.).

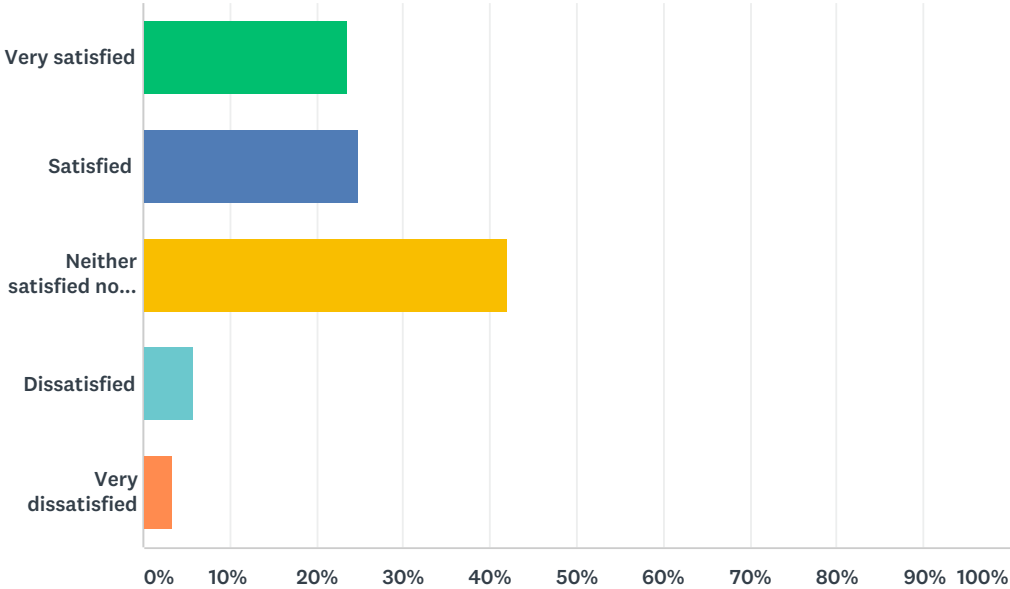
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	38.16%	58
Satisfied	23.03%	35
Neither satisfied nor dissatisfied	29.61%	45
Dissatisfied	5.26%	8
Very dissatisfied	3.95%	6
TOTAL		152

Q23 Please rate the quality of the following at CLTCC: On-campus job opportunities.

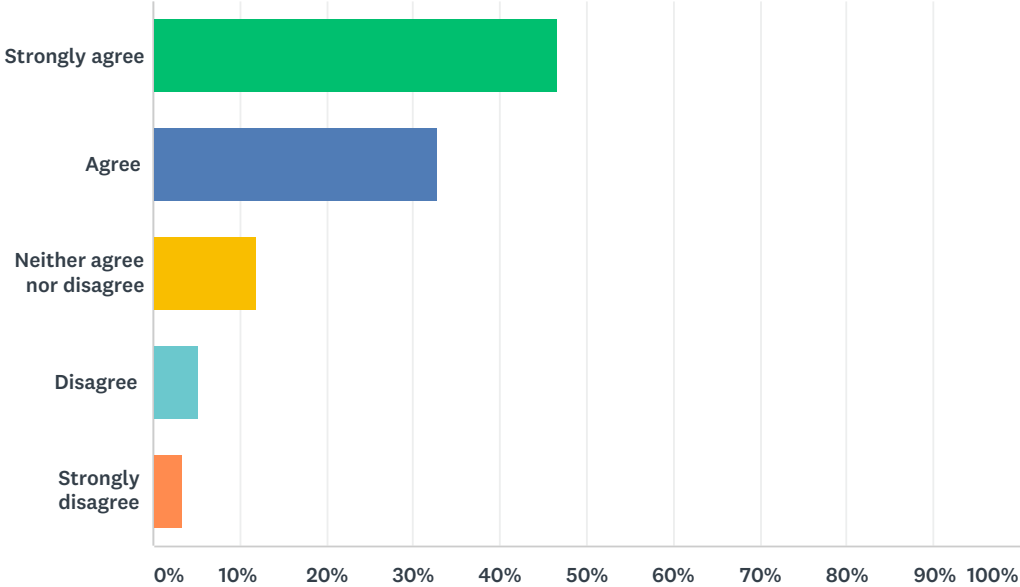
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Very satisfied	23.68%	36
Satisfied	25.00%	38
Neither satisfied nor dissatisfied	42.11%	64
Dissatisfied	5.92%	9
Very dissatisfied	3.29%	5
TOTAL		152

Q24 Staff members make an attempt to understand my specific needs.

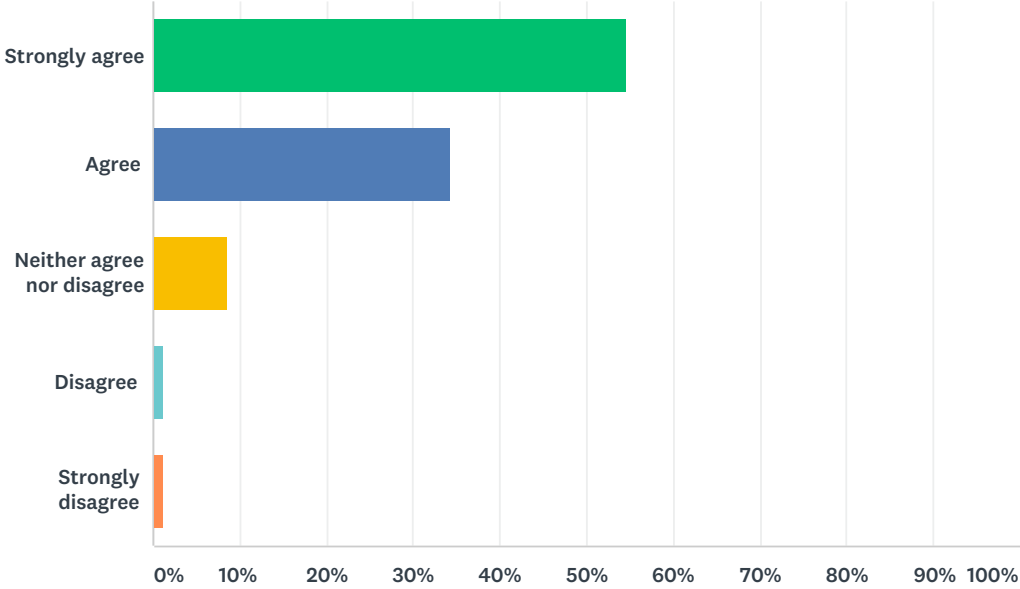
Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	46.71%	71
Agree	32.89%	50
Neither agree nor disagree	11.84%	18
Disagree	5.26%	8
Strongly disagree	3.29%	5
TOTAL		152

Q25 Staff members are friendly

Answered: 152 Skipped: 96



ANSWER CHOICES	RESPONSES	
Strongly agree	54.61%	83
Agree	34.21%	52
Neither agree nor disagree	8.55%	13
Disagree	1.32%	2
Strongly disagree	1.32%	2
TOTAL		152

Q26 Please add any comments or suggestions.

Answered: 44 Skipped: 204